# SD MFCU Conversation with CSPs and DHS Sept 13, 2016

DHS, DDD, CSPs and SD MFCU - Working Together

#### Working Together

- SD MFCU strives to work with, not against, providers
- We work closely with our local, State, and Federal partners, and providers
- Same Goal provide quality care
- For profit vs. not-for-profit
- CSPs assist vulnerable persons
- We do not expect perfection
- We do expect open and honest cooperation

#### **Topics**

CIRs - CSPs to DDD, DDD to MFCU MFCU reviews three types of cases:

- 1. Billing issues
  - Errant / improper claims, or provider fraud
- 2. Abuse / neglect
- 3. Failure of care / inadequate services

## 1. Billing Issues

Billing two programs concurrently for the same services

## 2. Abuse / Neglect

 Staff / Provider - inappropriate conduct (examples – slapping, hitting, threatening)

Mandatory reporting
SDCL 22-46-7, -8, -9, -10, -11, -12
DHS requirements

Contact Local Law Enforcement and DHS

#### 3. Failure of care / inadequate services

- Examples
- Failure to properly strap a client in a wheelchair; client is then injured; Facility may be required to pay the costs of care and the increased costs of care

Other Examples

# 3. Failure of care / inadequate services (cont'd)

Our goal in pursuing these cases is not simply to recover funds (looking back), but to improve services (looking forward)

#### Other Issues

Elder Abuse Task Force - changes to the law

- ex – "emotional and psychological abuse"

22-46-1(4)

**OIG Exclusion List - LEIE** 

Questions / Comments

#### Thank You!

- We appreciate your efforts on our behalf to assist those who need assistance!
- Please feel free to contact me:

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